

**Corporate Plan Progress Report  
Mid-year Performance Report – 2016/2017  
(1 April 2016 – 30 September 2016)**

## Corporate Plan Actions

<b>Key Action 1: Continue to seek opportunities to improve parks and open spaces across the borough</b>	
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ To improve parks and open spaces across the borough and maintain high levels of customer satisfaction through:               <ul style="list-style-type: none"> <li>▶ delivery of parks/open spaces improvement programme</li> <li>▶ retention of 2 Green Flags at Hurst Grange Park and Longton Brickcroft</li> </ul> </li> <li>▶ (Note: Worden Park is covered by separate corporate plan key action number 2)</li> </ul> <p>Lead Member: Councillor Graham Walton Lead Officer: Mark Gaffney</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Green Flags retained: - Longton Brickcroft and Hurst Grange Park.</li> <li>▶ St Leonards Church, Walton-le-Dale: - resurfacing of footpaths tendered and due to commence.</li> <li>▶ Shruggs Wood / Redwood Avenue: - manholes and drainage system re-built to resolve drainage issues.</li> <li>▶ Hurst Grange Coach House Restoration: - Friends applied to HLF for Resilience Grant to assist main bid submission.</li> <li>▶ The first new park opened in the borough for over 20 years was opened on Sunday 12<sup>th</sup> June.               <ul style="list-style-type: none"> <li>○ St Catherine’s Park partnership between South Ribble Borough Council and St Catherine’s Hospice</li> <li>○ partly funded by City Deal.</li> <li>○ St Catherine’s Park includes the new borough war memorial</li> <li>○ disabled/access friendly footpaths, new foot bridges including the WW1 Inglis bridge and new nature trails.</li> </ul> </li> </ul>
<b>Key Action 2: Work to enhance Worden Park as a local asset and visitor attraction</b>	
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Bring together the different services that input into Worden Park to enable a joined up approach and programme of works; this will help maintain high levels of customer satisfaction and enhance how the park is managed, improved and developed further as a visitor attraction.</li> </ul>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Green Flag retained</li> <li>▶ Extension to overflow car park completed</li> <li>▶ Surfacing dressing installed on main car park</li> <li>▶ Installation of decking at the refurbished fish pond</li> <li>▶ Restoration of Vine House and Conservatory tendered, planning</li> </ul>

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<p>Lead Member: Councillor Graham Walton Lead Officer: Mark Gaffney</p>	<p>permission applied for</p> <ul style="list-style-type: none"> <li>▶ Culvert and flood defences installed at Cumberland Avenue / Brickfield Wood</li> <li>▶ New signage installed</li> <li>▶ Section of boundary wall repaired and repointed</li> </ul>	
<p><b>Key Action 3: Maximise recycling and reduce the amount of waste going to landfill, in line with our commitment to the Lancashire Waste Strategy</b></p>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Continue to deliver improvements and enhancements to the waste service which will increase recycling and waste management performance. The Council has signed up to the Lancashire Waste Strategy which contains the objectives, actions and targets for the Lancashire Waste Partnership of which the Council is a member.</li> </ul> <p>Lead Member: Councillor Graham Walton Lead Officer: Mark Gaffney</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ County wide review of waste collections stage one has been completed, Lancashire County Council is now considering the options around Stage two.</li> <li>▶ Defra Confirmation of recycling rate for 2015/16 not expected until late 2016.</li> <li>▶ Collections of Separate Food waste and comingled Food and Garden waste ceased from July 2016 Due to changes Made by LCC at the waste plant, this was communicated to residents from June 2016 very little customer contacts received on the changes.</li> <li>▶ Emerging issues: <ul style="list-style-type: none"> <li>○ Waste cost sharing agreement with Lancashire County Council.</li> <li>○ The Waste technology park moth balling process is ongoing, Residual and Green Waste are no longer processed at the plant they are now transferred off site to another disposal point.</li> <li>○ Changes to waste collections and disposal will result in a review of the Lancashire Waste Strategy and likely reductions in recycling rates.</li> </ul> </li> </ul>	

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<b>Key Action 4: Continue to embed changes as a result of the new waste collection partnership to achieve the desired levels of customer service and efficiencies</b>	
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Work in partnership with the Waste collection Service provider to manage the councils waste collections service to achieve high levels of customer satisfaction and an efficient service.</li> </ul> <p>Lead Member: Councillor Graham Walton Lead Officer: Mark Gaffney</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Partnership board established to oversee performance of the partnership.</li> <li>▶ Performance management culture to be embedded through the partnership.</li> </ul>
<b>Key Action 5: Further develop our approach to neighbourhood working, including changing resident behaviours around dog fouling, litter and fly tipping.</b>	
<p><i>Proposed outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Achieve a high quality environment and streetscene through effective enforcement and education, a zero tolerance approach to dog related issues and other environmental crime and maintaining a proactive and responsive approach to customer needs and feedback, thus maintaining high levels of customer satisfaction.</li> </ul> <p>Lead Member: Councillor Graham Walton Lead Officer: Mark Gaffney</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Investment in Neighbourhoods vehicles £ 130,000 <ul style="list-style-type: none"> <li>• Neighbourhood officer vans high profile livery to highlight enforcement.</li> <li>• Hot spot Fly tipping areas, increased patrols and signage</li> </ul> </li> <li>▶ Customer contacts received (via Firmstep) <ul style="list-style-type: none"> <li>○ Dog Fouling: 134</li> <li>○ Littering: 65</li> <li>○ Fly Tipping: 237 (to 31/8/16)</li> </ul> </li> <li>▶ Education programme and enforcement <ul style="list-style-type: none"> <li>• Visits to schools years 3 and 6</li> <li>• Total of Fixed penalty notices issued is 34? of which</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>• 26 Dogs off lead</li> <li>• 3 Dog fouling</li> <li>• 5 Dog exclusion area's</li> <li>• 85 caution letters</li> </ul> <p>▶ Dog fouling awareness project in liaison with local ward councillors</p>	
<p><b>Key Action 6: Through the Safer Chorley &amp; South Ribble Community Safety Partnership, work to tackle crime, fear of crime and promote public confidence</b></p>		
<p><i>Proposed Outcome:</i></p> <p>▶ Achieve positive crime figures through delivery of the Community Safety Action Plan and give resident's the confidence that South Ribble is a safe place.</p> <p>Lead Member: Councillor Jacqui Mort Lead Officer: Mark Gaffney</p>	<p><i>Outcome at 30 September 2016:</i></p> <p>▶ The Safer (CSP) Chorley &amp; South Ribble Community Safety Partnership Action Plan was approved at the Responsible Authorities Group 28 July 2016</p> <p>▶ The CSP supports the implementation of both Lancashire and local CSP plans, into the course of their day to day, general working directives and commit to providing time and resources into their delivery</p> <p>▶ The plan is to provide added value to our communities and should not be considered in isolation, but accepted as supplementary to the work of the pan Lancashire strategies and plans detailed below</p> <ul style="list-style-type: none"> <li>• Road Safety Strategy</li> <li>• Reducing Reoffending Plan</li> <li>• LFRS Community Safety Strategy</li> <li>• CSE Multi Agency Strategy</li> <li>• Hate Crime Strategy</li> <li>• Prevent Delivery Plan</li> <li>• Alcohol Harm Reduction Plan</li> </ul>	

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	<ul style="list-style-type: none"> <li>• Domestic Abuse Strategy</li> </ul> <p>▶ The roll out of specific actions are currently in the development stages and the community safety officer is firmly linked in to key agencies and meetings to address local priorities as part of their core duties</p>	
<b>Key Action 7: Support development and delivery of the Cuerden Strategic Site and Samlesbury Enterprise Zone</b>		
<p><i>Proposed Outcome:</i></p> <p>▶ Work with landowners and developers to produce a masterplan to deliver a high quality mixed use development in line with the approved Cuerden masterplan</p> <p>Lead Member: Councillor Cliff Hughes Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <p>▶ Extensive pre application negotiations have been undertaken with the land owners at Cuerden</p> <ul style="list-style-type: none"> <li>○ Technical consultancy studies have either been completed are underway to support the proposal or the Council position eg retail and design</li> </ul> <p>▶ Samlesbury Enterprise Zone continues to be delivered with the completion of the link roads in September 2016</p>	
<b>Key Action 8: Deliver the South Ribble Business Support and Place Promotion Programmes</b>		
<p><i>Proposed Outcome:</i></p> <p>▶ Increase profile of the Borough across a range of audiences including visitors/investor developers.</p> <p>Lead Member: Councillor Phil Smith Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <p>▶ 30,178 unique visitors to the Visit Leyland website in the 6 months from 1<sup>st</sup> April 2016 to 30<sup>th</sup> September 2016.</p> <p>▶ Investment newsletter published in September and uploaded to the businessinsouthribble.com website</p> <p>▶ Commissioned new positive Borough Images and these have been used in West Paddock</p> <p>▶ Commissioned Drone footage of key employment sites</p> <p>▶ Committed to attend Mipim UK (UK's largest developer conference) as part of Marketing Lancashire consortium.</p>	

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	<ul style="list-style-type: none"> <li>▶ Production of new Time to Invest in South Ribble brochure</li> <li>▶ Museum engagement (volunteers, visitors, schools and people joining walks) over the 6 months to the end of September was 3,670.</li> <li>▶ 129,704 Page views on the South Ribble content of the Visit Lancashire website</li> </ul>	
<b>Key Action 9: Work with neighbours to develop opportunities for economic regeneration</b>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Work with the Local Enterprise Partnership to help ensure South Ribble's prosperity</li> <li>▶ Support businesses to find suitable property and locations in South Ribble through a property service</li> <li>▶ Encourage development of a local business community through joint working initiatives with local businesses</li> <li>▶ Assist 300 local businesses.</li> </ul> <p>Lead Member: Councillor Phil Smith Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ The Council has supported 107 businesses in the 6 months from 1<sup>st</sup> April 2016 to 30<sup>th</sup> September 2016. This includes enquiries through the businessinsouthribble.com based commercial property database and direct advice on commercial property, sources of business funding, start-up assistance and other business information.</li> <li>▶ We led on Central Lancashire Construction Group event at Prestons college raising awareness of supply chain and pipeline opportunities associated with City Deal and other Central Lancashire Construction projects</li> <li>▶ 41 businesses have completed their 5 hours support through the MERE programme in the 5 months from 1<sup>st</sup> April 2016 to 31<sup>st</sup> August 2016. The September outputs are currently being monitored.</li> <li>▶ Longton Area Business Network is being supported to form and offer on-going support and networking as a legacy of the Coastal Communities Fund MERE project.</li> <li>▶ On-going flood resilience support is being delivered to the 49 affected businesses as required through the contract with Pell Frischmann.</li> <li>▶ Leyland Town Team support is on-going including the successful Taste Leyland event in August, which featured 18 local businesses and attracted increased visitors to the town centre and Leyland Market.</li> <li>▶ Leyland Festival in June attracted 12,000 visitors to the town and enabled local businesses to benefit from the increased town centre</li> </ul>	

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	<p>footfall and by having stalls on Worden Park to sell directly to visitors and raise their profile.</p> <ul style="list-style-type: none"> <li>▶ Regeneration projects have been developed for             <ul style="list-style-type: none"> <li>○ Bamber Bridge</li> <li>○ Central Parks</li> <li>○ Leyland gateways</li> <li>○ Hutton village hall</li> <li>○ Longton Coastal Communities</li> <li>○ Walmer Bridge</li> </ul> </li> <li>▶ Most effort has been focussed on Bamber Bridge where, through City Deal, the Council is set to deliver its biggest regeneration project to date.</li> </ul>	
<p><b>Key Action 10: Work with partners to implement our Housing Framework and secure investment in housing</b></p>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Produce a Housing Strategy</li> <li>▶ Work with Planning to ensure the strategic housing function is aligned with and supports the City Deal</li> <li>▶ Bring forward policies for sustainable affordable housing</li> <li>▶ Implement the Council’s Empty Properties Policy</li> <li>▶ Work with LCC and other agencies to influence commissioning arrangements including the Better Care Fund).</li> <li>▶ Collect and maintain local housing intelligence and data</li> </ul> <p>Lead member: Councillor Cliff Hughes Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ South Ribble Housing Framework produced and approved, together with associated Housing Capital Programme</li> <li>▶ Strategic Housing Team involved in Development Team Approach for City Deal sites including Altcar and Test Track</li> <li>▶ Commuted Sum Policy approved by Cabinet</li> <li>▶ Empty Property Policy implemented with all empty property owners contacted</li> <li>▶ There are 435 empty properties which equates to 0.89 % of the total housing stock. This compares to the national figure of</li> <li>▶ A Place to Live projected extended for empty property owners following approval of funding from the Housing Capital Programme</li> <li>▶ Disabled Facilities Grants spend / committed / in progress - £461,916.25 which is 100% of the original budget which was £439,929.00. We have also committed 10% of the additional budget which was £209,377.00. We are on track to achieve our budget forecasts. 61 cases have been completed or are in</li> </ul>	

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	<p>progress.</p> <ul style="list-style-type: none"> <li>▶ Strategic Housing attends Disabled Facilities Grant Task Group facilitated by Lancashire County Council and attended by all districts across Lancashire to ensure Disabled Facilities Grant monies are spent within BCF agenda, and to ensure good practice is shared.</li> <li>▶ 65 housing completions, of which 16 were affordable</li> </ul>	
<b>Key Action 11: Work with our communities to deliver a joined up and long term approach to planning and development</b>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Working with the Central Lancashire Authorities, to enable the preparation and adoption of the Gypsy, Traveller and Travelling Showpeople DPD.</li> <li>▶ Secure and monitor contributions from development towards the Community Infrastructure Levy and give consideration to undertaking a review of CIL.</li> <li>▶ Secure development of key sites including: <ul style="list-style-type: none"> <li>○ Lostock Hall Gas Works</li> <li>○ Wesley Street Mill</li> <li>○ Work with landowners and developers to prepare masterplans for keys sites, including:</li> <li>○ Pickerings Farm</li> <li>○ Moss Side Test Track</li> <li>○ Central Park (Lostock Hall)</li> <li>○ Altcar Lane (Leyland)</li> </ul> </li> </ul> <p>Lead Member: Councillor Cliff Hughes Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ A call for sites consultation for Gypsy, Travellers and Travelling Showpeople was undertaken between May and July 2016 with limited response.</li> <li>▶ The CIL process has been audited and scored the highest possible rating. National Government is reviewing CIL and their findings are due in the Autumn</li> <li>▶ Negotiations with National Grid and Morris Homes are ongoing on the gas works site with a view to accelerating the delivery of the Cross Borough Link Road</li> <li>▶ Reserved matters application for Wesley Street Mill was registered in September 2016 and is due before Planning Committee in November 2016</li> <li>▶ Discussions with landowners and Network Rail are ongoing on Pickerings Farm with regards to resolving the Bee Lane bridge issue</li> <li>▶ Discussions with the developer have started on a draft master plan for the Test Track site with a view to public consultation commencing before Christmas 2016</li> <li>▶ Ecological study work has been completed on Central Parks and the masterplan is being amended on that basis</li> <li>▶ Outline planning permission was granted on part of Altcar Lane in</li> </ul>	



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	September 2016 and an application has been received for the remainder of the site.	
<b>Key Action 12: Develop phased improvement plans to deliver to the Central Park</b>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Deliver St Catherine’s Park Phase 1</li> <li>▶ Introduce a programme for phased works</li> </ul> <p>Lead Member: Councillor Cliff Hughes Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Draft Masterplan completed. Ecological survey and feasibility works will be progressed before final masterplan is presented to planning in 2017.</li> <li>▶ The first new park opened in the borough for over 20 years was opened on Sunday 12<sup>th</sup> June <ul style="list-style-type: none"> <li>○ St Catherine’s Park partnership between South Ribble Borough Council and St Catherine’s Hospice</li> <li>○ partly funded by City Deal.</li> <li>○ St Catherine’s Park includes the new borough war memorial disabled/access friendly footpaths, new foot bridges including the WW1 Inglis bridge and new nature trails.</li> </ul> </li> </ul>	
<b>Key Action 13: Work with partners to deliver and maximise the jobs, skills and procurement benefits derived from the agreed Preston, South Ribble and Lancashire City Deal, including promoting and marketing the Borough</b>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Implement relevant actions in the City Deal Infrastructure Delivery Plan</li> </ul> <p>Lead Member: Councillor Peter Mullineaux Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016::</i></p> <ul style="list-style-type: none"> <li>▶ City Deal Transport covered in Key Action 14</li> <li>▶ City Deal Housing covered in Key Action 10.</li> <li>▶ City Deal Sites covered in Key Action Key Action 11</li> <li>▶ City Deal economy and Skills covered in Key Action 9</li> </ul>	

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	<p>Regarding promotion and Marketing:</p> <ul style="list-style-type: none"> <li>▶ Supported the preparation of a range of City Deal material (leaflets etc) which has been produced and distributed widely at events hosted by SRBC and jointly by partners.</li> <li>▶ Referenced City Deal within our own promotion material and within web and other social media content.</li> <li>▶ Supported the City Deal Developer event held locally by LCC/LEP at the Leyland Hotel.</li> <li>▶ Used our attendance at the annual Shout business networking event to promote City Deal basing our attendance on the City Exhibition stand and providing a seminar/workshop on City Deal.</li> <li>▶ Developed with Partners the collaborative Contractors Construction Club first event in November</li> <li>▶ Created the recently formed joint Construction Hub working with Preston's College and UCLAN.</li> <li>▶ Developed a South Ribble Place Promotion Programme maximising the opportunity to use City Deal as a platform for business growth including links with the work commissioned by the LEP through Marketing Lancashire.</li> </ul>	
<p><b>Key Action 14: Work with LCC and providers to improve the local transport infrastructure</b></p>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ LCC has produced the Local Transport Plan 3 Implementation Plan 2011/13. It includes a number of</li> </ul>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ £4.5M Leyland Station improvements have been completed <ul style="list-style-type: none"> <li>○ new access arrangements including lifts</li> </ul> </li> </ul>	

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<p>projects in South Ribble, including securing improvements to Leyland Railway Station</p> <p>▶ It is a long established Council priority to provide the Cross Borough Link Road</p> <p>Lead Member: Councillor Cliff Hughes Lead Officer: Denise Johnson</p>	<ul style="list-style-type: none"> <li>○ disabled friendly access</li> <li>○ ticket office</li> </ul> <p>▶ A regeneration plan to improve the local station area is being drawn up by end 2016</p> <p>▶ Highways improvements made as part of City Deal</p> <ul style="list-style-type: none"> <li>○ Golden Way</li> <li>○ Chain House Lane</li> <li>○ Tank roundabout</li> </ul>	
<p><b>Key Action 15: Support Members to fulfil their role as community leaders</b></p>		
<p><i>Proposed Outcome:</i></p> <p>▶ Deliver the Member Development Plan</p> <p>Lead Member: Councillor Peter Mullineaux Lead Officer: Steve Nugent</p>	<p><i>Outcome at 30 September 2016:</i></p> <p>▶ Plan continues to be implemented, including delivery of learning hours and bespoke training and development for individual members</p> <p>▶ New Member Development Plan being developed</p>	
<p><b>Key Action 16: Implement the My Neighbourhood Action Plans</b></p>		
<p><i>Proposed Outcome:</i></p> <p>Deliver the actions within the My Neighbourhood action plans.</p> <p>Lead Member: Councillor Phil Smith Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <p>▶ Some highlights during this period include:</p> <ul style="list-style-type: none"> <li>▶ Penwortham Live held Friday 20 &amp; Saturday 21 May, Longton Live Friday 8 &amp; Saturday 9 July engaging over 6,000 people at both events</li> <li>▶ Leyland in Bloom and Penwortham in Bloom have had a successful 9 months with launches, workshops and competitions. Both areas have received awards from North West in Bloom and the presentation event is on Friday 28</li> </ul>	

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	<p>October</p> <ul style="list-style-type: none"> <li>▶ A new community garden in Bamber Bridge, Club St created with fantastic support from BAXI.</li> <li>▶ Continued support has been given to local community groups so that they can achieve their goals and objectives e.g.</li> <li>▶ The extension to the bridleway at Moss Side Playing Fields was completed in August 2016</li> <li>▶ Penwortham Open Gardens – 10 July and Penwortham Autumn Show – 24 September – were a huge success</li> <li>▶ Lostock Hall and Longton Market continue to produce local products for local residents to purchase and enjoy</li> <li>▶ A vintage tractor became the latest gateway feature to welcome visitors to Leyland</li> <li>▶ A Heritage Walk was produced for Penwortham, seeing over 70 people take part in the walk. Plans are underway for two more additional walks next year.</li> <li>▶ Walmer Bridge is in line for a major facelift thanks to an investment of almost £100,000. The scheme will update the centre of the village to provide a contemporary feel but will also incorporate features reflecting the heritage of the area</li> </ul> <p>▶ To celebrate her Majesty the Queen 90th birthday the forums took part in 'Clean for the Queen' a national campaign which involved clean ups/litter picks across the UK. The forums worked with schools, churches, friends &amp; community groups and was particularly well received.</p>	
<b>Key Action 17: Implement our Equality and Diversity action plan</b>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Develop an equality and diversity action plan</li> <li>▶ Implement relevant actions in equality and diversity action</li> </ul>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ This action has been delayed due to capacity being diverted to the Scrutiny Review of Licensing and Syrian Resettlement programme</li> </ul>	

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<p>plan</p> <p>Lead Member: Councillor Peter Mullineaux Lead Officer: Ian Parker</p>	<p>(which links to our equality and diversity agenda)</p> <ul style="list-style-type: none"> <li>▶ The Council continues to meet its statutory requirements with regards equality and diversity</li> <li>▶ Steps are being taken to bring this action on track before the end of the financial year.</li> </ul>	
<p><b>Key Action 18: Work with partners to offer the best possible opportunities to South Ribble’s children and young people</b></p>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Develop and implement the Children’s Trust Action Plan</li> <li>▶ Promote awareness of safeguarding</li> </ul> <p>Lead Member: Councillor Jacqui Mort Lead Officer: Mark Gaffney</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Promoting e-safety, prevent duty and raising awareness about safeguarding</li> <li>▶ Safeguarding and Counter Terrorism e - training rolled out to employees</li> <li>▶ WRAP (Workshop to Raise Awareness of Prevent) training to employees in safeguarding roles</li> <li>▶ 18,000 Summer Activities booklets produced and distributed to schools across the borough</li> </ul>	
<p><b>Key Action 19: Work with Lancashire County Council Public Health and other health partners on local health and wellbeing needs</b></p>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ With GPs, develop a joint health strategy / action plan for South Ribble</li> <li>▶ Work to reduce health inequalities across the borough</li> <li>▶ Raise food hygiene standards throughout the borough using the National Food Hygiene Rating scheme.</li> </ul>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Health and Wellbeing Partnership inputting into development of a Lancashire Sustainability and Transformation Plan and Central Lancashire Local Delivery Plan with the final draft due at the end of October.</li> </ul>	

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<p>Lead Member: Councillor Jacqui Mort Lead Officer: Mark Gaffney</p>	<ul style="list-style-type: none"> <li>▶ Health Inequalities in private rented housing sector has been targeted with enforcement activities and the Better Care Funding obtained has enabled the temporary recruitment of a Housing inspector.</li> <li>▶ The work undertaken towards Dementia Friendly Borough has led to the Alzheimer’s Society officially recognising the borough as working towards being Dementia Friendly.</li> <li>▶ Food Hygiene Standards have been raised in the borough with the focus of work being directed at premises rated less than 3 in the National Food Hygiene Rating Scheme. Of those premises rated at less than 3 at the beginning of the year just under 50% are now compliant under Food Hygiene legislation.</li> </ul>	
<p><b>Key Action 20: Work with stakeholders to deliver and promote an active lifestyle for all</b></p>		
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ With SRCL (South Ribble Community Leisure), develop and adopt a vision for sport and physical activity in the borough.</li> <li>▶ Through our partners, ensure all residents have access to sustainable facilities, space and provision to develop and maintain an active lifestyle.</li> <li>▶ Active Schools Sports Coaching Programme (nb below is 4 months delivery April – July 2016, Sept to April 2016 -2017 dependent on contracted programme ) 10 different sports specific packages 80 weekly curriculum sessions across 40 primary schools</li> <li>▶ Active Schools Active Travel Programme ‘learn to ride</li> </ul>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Draft Quotation Document created in collaboration with SRCL to procure a consultant to produce a Sports and Physical Activity Strategy for the borough, to be commissioned in November 2016, Final Document to be available in April 2017.</li> <li>▶ A full review of Leisure Provision across South Ribble is being undertaken in collaboration with Sport England and others to ensure that our facilities remain fit for purpose and sustainable.</li> <li>▶ Continue to work with Leisure Partners to ensure that all facilities remain accessible to all, increasing participation across numerous disciplines: <ul style="list-style-type: none"> <li>• Nearly 3,100 children participating in our weekly swimming lesson programme (20% Growth)</li> <li>• Over 550 children engaged in regular Gymnastics sessions (38% Growth)</li> </ul> </li> </ul>	

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<p>programme 18 weekly sessions 660 young people</p> <p>▶ Active Schools Health and Wellbeing Programme</p> <ul style="list-style-type: none"> <li>○ 3 programmes Beyond Sport, Mini Movers and Dance from the Heart 32 schools and approximately 5700 young people.</li> </ul> <p>Lead Member: Councillor Phil Smith Lead Officer: Denise Johnson</p>	<ul style="list-style-type: none"> <li>• Over 5,000 members of our fitness suites</li> <li>• Quest Accreditation maintained at our 4 main facilities</li> <li>• Continued delivery of our investment programme, on time and within budget.</li> </ul> <p>▶ Active Schools Coaching Programme April – July 2016 successfully completed. Achieving the targets set.</p> <p>▶ Active travel programme (April – July 2016) delivered and achieved the targets set for the learn to ride programme ‘Tots on Tyre’s’ Bikeability sessions were also delivered in 21 schools providing training for 630 young people. Scootsafe programme was also delivered in 22 schools.</p> <p>▶ Health and Wellbeing programme (April – July 2016) was successfully delivered achieving the targets set.</p> <p>▶ Active Schools Coaching Programme Sept – July 2017 is now running engaging with 47 primary schools</p>
<p><b>Key Action 21: Seek to continually improve, ensuring that council services are fit for purpose and customer focused</b></p>	
<p><i>Proposed Outcome:</i></p> <p>▶ Maintain Gateway customer service satisfaction</p> <p>▶ Implement an ongoing range of service reviews</p> <p>Lead Member: Councillor Colin Clark Lead Officer: Ian Parker</p>	<p><i>Outcome at 30 September 2016:</i></p> <p>▶ Gateway customer service satisfaction remains at 95%+ rating it as good or excellent</p> <p>▶ Prestigious customer service excellence aware retained</p> <p>▶ Training provided to employees in serving our disabled customers even better</p> <p>▶ See Action 26</p>

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<b>Key Action 22: Effectively develop the organisation through a committed, skilled and motivated workforce</b>	
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Continue to enhance all forms of internal communication and engagement</li> <li>▶ Further progress the leadership and management development</li> <li>▶ Develop and promote flexible and healthy working options for employees</li> <li>▶ Implement a learning and development plan</li> </ul> <p>Lead Member: Councillor Peter Mullineaux Lead Officer: Steve Nugent</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ The team briefing process is operating effectively</li> <li>▶ The Council continues to hold the Investors in People Gold and the Health and Wellbeing Award</li> <li>▶ The online training resources is being regularly used by employees to develop their skills and knowledge</li> <li>▶ 100% of employees have received safeguarding training, child sexual exploitation training and adult safeguarding training</li> <li>▶ A mini employee survey is being planned to find out employee views to help develop an improvement plan</li> <li>▶ Senior Management Team and the Core Managers' Team are developing a leadership development programme</li> </ul>
<b>Key Action 23: Establish opportunities to develop effective collaborative working with partners</b>	
<p><i>Proposed Outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Explore collaborative working with neighbouring authorities</li> <li>▶ Take a lead role in the South Ribble Partnership</li> </ul> <p>Lead Member: Councillor Peter Mullineaux Lead Officer: Denise Johnson</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Street Checks, Healthy Steps Project started in April and is aimed at reaching those not engaged in health services to understand more about their own health and signpost to the relevant agencies.</li> <li>▶ The community awards have this year been partly sponsored by South Ribble Borough Council (Community Impact) and the My Neighbourhood Forums. The event is usually well attended and set to take place on 13th October at which the Mayor and High Sheriff of Lancashire will be taking part.</li> </ul>



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- ▶ The My Neighbourhood forums have been invited along to the Big Do to showcase some of their work that has taken place as part of the Partnership £15k investment in the Neighbourhood plans.
- ▶ Working with Lostock Hall Academy, a beautiful Poppy display was created at the Borough War Memorial to remember the fallen local men as part of the Centenary of the Somme Offensive. A short service was held and attracted 1000's of views and a significant number of comments on Facebook. A similar event and smaller scale sculpture was later installed at Worden Park, working directly with the Leyland Forum, who wished to undertake a similar project to remember the men of Leyland who lost their lives in the Somme.
- ▶ The proposal to develop South Ribble as a Dementia Friendly Community was brought by South Ribble Borough Council to South Ribble Partnership; who agreed to support this aspiration. To date they have helped to launch the initial consultation and develop the alliance group; provide secretarial assistance and are a member of the steering group.
- ▶ The co-location report is now in its final stages, and has been developed over the last 12 months with partners, looking at opportunities for co-location. We have learned that timescales and corporate priorities will need to be aligned for successful co-location to take place. Moving forward we will begin to explore with partners how we can take the developed model forward into a potential co-location venture. The full report is due to be published shortly and submitted to South Ribble Partnership's strategic board.

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<b>Key Action 24: Freeze the South Ribble element of the council tax for 2 years</b>	
<p><i>Proposed outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Council tax frozen</li> </ul> <p>Lead Member: Councillor Susan Snape Lead Officer: Susan Guinness</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Council tax was frozen for the financial year 2016/17. This is the sixth time within the last seven year period</li> </ul>
<b>Key Action 25: Explore all viable options for income generation and financial savings in order to deliver the Council's efficiency agenda whilst protecting frontline services</b>	
<p><i>Proposed outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Achieve the Council's efficiency target of £326,000</li> </ul> <p>Lead Member: Councillor Susan Snape Lead Officer: Susan Guinness</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Efficiency Plan produced and published on the Council's website to secure Central Government's option to freeze Revenue Support and Transition Grant for the four years' 2016/2017 to 2019/2020</li> <li>▶ Current forecasts indicate that the cash savings will be achieved by the end of the year to meet the target set</li> <li>▶ A piece of work is underway to commission an analysis of potential new income streams</li> <li>▶ Additional charging policies were explored within the 2016/17 budget setting process and will also be discussed as potential ways of bridging the funding gap within the 2017/18 budget setting process</li> </ul>

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**Key Action 26: Deliver the ‘we’re going digital’ business transformation strategy, explore delivery methods and maximise the use of e-communications**

*Proposed outcome:*

- ▶ Deliver business transformation projects as part of the ‘we’re going digital strategy’ and deliver the identified efficiency savings

Lead Member: Councillor Colin Clark  
Lead Officer: Ian Parker / Steve Nugent

*Outcome at 30 September 2016:*

- ▶ Completed 3 Business Transformation projects:
  - ▶ Implemented self-service for Revenues and Benefits allowing residents and Landlords to remotely access to their Council Tax account and fully integrated benefit claims online.
  - ▶ Building Control given remote access using ToughBooks allowing the users to be more efficient and effective in their role. Staff have full access to their desktop allowing them full application access on-site giving them access to jobs\work rota whilst out of the office. During the six month period, the Team undertook 1346 inspections.
  - ▶ Transformed delivery of Neighbourhood Services by utilising mobile handsets to deliver job requests to Neighbourhood operatives (removing the need to return to the office). We are about to launch the ability to deliver enforcement notices using mobile handsets. Following the introduction of the handheld technology on littering and dog fouling there has been a reduction in reaction times due to the reduction in paper processes

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<b>Key Action 27: Manage the transition from Housing Benefit to Universal Credit and proposed welfare reforms</b>	
<p><i>Proposed outcome:</i></p> <p>Ensure the transition from Housing Benefit to University Credit and new Single Fraud Investigation Service is managed effectively</p> <p>Lead Member: Councillor Colin Clark Lead Officer: Ian Parker</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ In July the Government announced a further delay in the roll-out of Universal Credit with full roll-out now delayed until 2022. The roll-out of Universal Credit has had minimal impact to date upon the Benefits Service, which has seen a reduction of 2.5% in the working age caseload over the past year.</li> <li>▶ The reduction in the benefit cap from £26,000 to £20,000 is being implemented in South Ribble in November 2016. The Benefits Service is currently in the process of contacting affected claimants directly to advise them of how they will be impacted. Current figures suggest that around 100 households in South Ribble will be affected by the reduction in the benefit cap.</li> </ul>
<b>Key Action 28: Strategically Review the Council's property assets</b>	
<p><i>Proposed outcome:</i></p> <ul style="list-style-type: none"> <li>▶ Carry out a strategic review of the Council's operational property assets and develop future strategy</li> </ul> <p>Lead Member: Councillor Colin Clark Lead Officer: Mark Gaffney</p>	<p><i>Outcome at 30 September 2016:</i></p> <ul style="list-style-type: none"> <li>▶ Report on phase 1 of the review complete</li> <li>▶ Report to be used to formulate future strategy and inform financial planning</li> <li>▶ Report being presented to Cabinet and Scrutiny</li> </ul>